

Region 5 Systems

Network Management Policies

CARF Standards 11, 16

206 NAC 4-001.03J-J1

Revised: RGB 11/13/17

■ **Quality Review & Analysis of Services Policy**

To promote service excellence, minimize risk, and verify information as related to a Network Provider's contract, Region 5 Systems shall implement a process of regular reviews for both services purchased and program fidelity audits of participating providers in its Network. Region 5 Systems shall, on a regular basis, perform a review of each participating provider to ensure that quality is maintained within the Network and to support ongoing performance improvement.

See corresponding procedures for "Quality Review & Analysis of Services"