

Region 5 Systems

Network Management Policies
CARF Standards 14 & 15

Revised: RA 9/21/17
RGB 11/13/17

■ Communication/Exchange of Information Policy

Region 5 Systems shall ensure that Network Providers are able to exchange key information about persons served in order to provide effective services and avoid duplicative screening processes.

Region 5 Systems and its Provider Network shall have a system for communication that ensures safeguarded protected health information of all persons served in compliance with legal and regulatory requirements, including 42 CFR and HIPAA.

Region 5 Systems shall ensure that Network Providers engage in coordination of services when persons served receive services from more than one other participating provider. This process will include identifying which providers are responsible for various information tracking, communication with stakeholders, and service coordination processes that affect the person served.

See corresponding procedures for “Communication/Exchange of Information”