

**Region V Systems**  
 Promoting Comprehensive Partnerships in Behavioral Health  
**Regional Governing Board**

**AGENDA**

November 9, 2020

At Region V Services – 3600 Union Drive

10:30 a.m.

Phone: 402-441-4343

Webpage: [www.region5systems.net](http://www.region5systems.net)

**ALL RGB MEETINGS ARE OPEN TO THE PUBLIC AND ARE AUDIOTAPED**

AGENDA ITEM	ACTION NEEDED	PAGE
<b>1. Housekeeping</b> .....	Discussion	N/A
<b>2. Open Meetings Act Information</b> .....	Discussion	Posted
<b>3. Roll Call</b> .....	Call the Roll	N/A
<b>4. Approve Agenda</b> .....	<b>Motion</b>	N/A
<b>5. Public Comment</b> .....	Discussion	N/A
<b>6. Nebraska Strong Recovery Project / SAMHSA NE Disaster Response for Adults</b> .....	Discussion	N/A
<b>7. <u>Action / Priority Items</u></b>		
A. Regional Governing Board Minutes, June 8, 2020 .....	<b>Motion</b>	1-8
B. Financial Report.....	<b>Motion</b>	Available Monday
C. October Contract Shifts.....	<b>Motion</b>	9
D. One-Time-Only Fund Report.....	<b>Motion</b>	10-11
E. Consumer Coordination .....	<b>Motion</b>	Available Monday
F. FY 19-20 Region V Annual Report (draft) .....	<b>Motion</b>	Attached
G. FY 20-21 Risk Management Plan (draft) .....	<b>Motion</b>	Attached
H. FY 20-21 Performance Improvement Plan (draft) .....	<b>Motion</b>	Attached
I. FY 20-21 Strategic Plan (draft).....	Motion	Attached
J. FY 20-21 Prevention Mini-Grant Recommendations .....	<b>Motion</b>	12
K. FY 19-20 CLAS Coalition Funding Report .....	<b>Motion</b>	13
L. FY 20-21 CLAS Grant Award Summary.....	<b>Motion</b>	14
<b>8. <u>Other Updates / Informational Items</u></b>		
A. Behavioral Health / Legislative Updates.....	Discussion	N/A
• COVID 19 Impact.....	Discussion	15-17
• Medicaid Implementation Impact .....	Discussion	N/A
B. Emergency System.....	Discussion	N/A
C. System of Care .....	Discussion	N/A
D. Prevention – Zero Suicide.....	Discussion	N/A
E. Network Continuous Quality Improvement		
• FY 19-20 Consumer Recovery Outcomes – Q1-4 .....	Discussion	18
• FY 20 Region V Quality File Review Q1-Q3 – Aggregate Report .....	Discussion	19-21
• FY 20 Complaints, Appeals and Critical Incidents (CACI) Report .....	Discussion	22-30
• FY 20-21 Network Performance Improvement Summary .....	Discussion	31
F. FY 20-21 Capacity Utilization Summary Reports .....	Discussion	32-49
G. FY 20-21 Compliance Management Report .....	Discussion	50-52
H. Training Schedule .....	Discussion	53-55
<b>9. <u>Other Business</u></b>		
<b>10. <u>Important Dates</u></b>		
• November 16 – Network Provider Meeting – via Zoom		
• January 27 – BHAC Meeting – 10:00 a.m.		
• February 8 – RGB Meeting – 10:30 a.m.		

## ABBREVIATIONS

### General Terms

### General Terms (continued)

ACT Team	Assertive Community Treatment / PIER	NFFS	Non-Fee-for-Service / Expense Reimbursement
ASO	Administrative Service Organization	NMT	Network Management Team
BH	Behavioral Health	NOMS	National Outcome Measures
BHAC	Behavioral Health Advisory Committee	NP	Network Provider
BHECN	Behavioral Health Education Center of Nebraska	NPP	Nebraska Partnership Project
CAG	Capacity Access Guarantee	OCO	Office of Consumer Affairs
CARF	Commission on Accreditation of Rehabilitation Facilities	OTO	One-time-only
CBC	Community Benefits Center	PATH	Projects for Assistance of Transition from Homelessness
CCT	Corporate Compliance Team	PIER	Partners in Empowerment and Recovery (ACT)
CDS	Centralized Data System	PIP	Performance Improvement Plan
CFS	Children and Family Services	PPP	Prevention Professional Partner
CHE	Community Health Endowment	PRR	Psychiatric Residential Rehabilitation
CLAS	Culturally and Linguistically Appropriate Services	QPR	Question, Persuade, Refer
CMS	Centers for Medicare and Medicaid Services	RA	Regional Administrator
COD	Co-occurring Disorder	RAP	Rental Assistance Program
CPC	Civil Protective Custody	REAL	Respond, Empower, Advocate, Listen
CQI	Continuous Quality Improvement	RFA	Request for Approval
CRT	Crisis Response Team	RFP	Request for Proposals
DBH	Division of Behavioral Health	RFQ	Request for Qualifications
DBT	Dialectical Behavioral Therapy	RGB	Regional Governing Board
DHHS	Department of Health & Human Services	RHIO	Regional Health Information Organization
DSH	Disproportionate Share Hospital	RPC	Regional Prevention Center
EBC	Evidence Based Practices	RPH	Rural Permanent Housing
EHR	Electronic Health Record	RPSC	Regional Prevention System Coordination
EMDR	Eye Movement Desensitization and Reprocessing	RQIT	Regional Quality Improvement Team
EMR	Electronic Medical Record	SAMHSA	Substance Abuse and Mental Health Services Administration
EPC	Emergency Protective Custody	SAVE	Systematic Alien Verification for Entitlements
ERCS	Emergency Community Support	SCIP	School Community Intervention Program
FFS	Fee for Service	SED	Serious Emotional Disturbance
FIF	Families Inspiring Families	SMI	Serious Mental Illness
FTE	Full-Time Equivalent (Staff)	SOC	System of Care
FYI	Family & Youth Investment	SPF	Strategic Prevention Framework
HIPAA	Health Insurance Portability and Accountability Act of 1996	SPMI	Serious and Persistent Mental Illness
HOPE	Higher Opportunities Through the Power of Employment	SUD	Substance Use Disorder
HPRP	Homelessness Prevention and Rapid Re-housing Program	TAPP	Transition Age Professional Partner
HUD	Housing and Urban Development	TASC	Targeted Adult Service Coordination
IMD	Institutions for Mental Disease	TAY	Transition Age Youth
ITN	Intent to Negotiate	TIC	Trauma Informed Care
JBC	Joint Budget Commission	WRAP	Wellness Recovery Action Plan
LINCS	Linking Individuals/Families in Need of Community Supports		
LRC	Lincoln Regional Center		
MH	Mental Health		
MHB	Mental Health Board		
MHFA	Mental Health First Aid		
MHSIP	Mental Health Statistics Improvement Program		
NABHO	National Association of Behavioral Health Organizations		
NACO	Nebraska Association of County Officials		
NAMI	National Alliance on Mental Illness		
NDRA	Nebraska Disaster Response Adult		

### Funded Agencies

ACT	Associates in Counselling and Treatment
BVBH	Blue Valley Behavioral Health
BBH	Bridge Behavioral Health
Cntpt	CenterPointe
HS	HopeSpoke
HOH	Houses of Hope
IBHS	Integrated Behavioral Health Services
LFS	Lutheran Family Services
MHA	Mental Health Association
MHCC	Mental Health Crisis Center
ML	Mary Lanning Hospital
ST. M'S	St. Monica's
TC	Telecare Recovery Center