

**Region V Systems**  
 Promoting Comprehensive Partnerships in Behavioral Health  
**Regional Governing Board**  
**AGENDA**  
 November 9, 2020  
 At Region V Services – 3600 Union Drive

10:30 a.m.  
 Phone: 402-441-4343  
 Webpage: [www.region5systems.net](http://www.region5systems.net)

**ALL RGB MEETINGS ARE OPEN TO THE PUBLIC AND ARE AUDIOTAPED**

| AGENDA ITEM   | ACTION NEEDED | PAGE                     |
|---|---------------|--------------------------|
| <b>1. Housekeeping</b> .....  | Discussion    | N/A                      |
| <b>2. Open Meetings Act Information</b> .....   | Discussion    | Posted                   |
| <b>3. Roll Call</b> .....   | Call the Roll | N/A                      |
| <b>4. Approve Agenda</b> .....  | <b>Motion</b> | N/A                      |
| <b>5. Public Comment</b> .....  | Discussion    | N/A                      |
| <b>6. Nebraska Strong Recovery Project / SAMHSA NE Disaster Response for Adults</b> ..... | Discussion    | N/A                      |
| <b>7. <u>Action / Priority Items</u></b>  |               |                          |
| A. Regional Governing Board Minutes, June 8, 2020 .....                                   | <b>Motion</b> | 1-8                      |
| B. Financial Report.....  | <b>Motion</b> | Available Monday         |
| C. October Contract Shifts.....   | <b>Motion</b> | 9                        |
| D. November Contract Shifts - Service Enhancement Contract Amendments .....               | <b>Motion</b> | Email / Available Monday |
| E. One-Time-Only Fund Report.....   | <b>Motion</b> | 10-11                    |
| F. Wellbeing Initiative, Inc. - Consumer Coordination .....                               | <b>Motion</b> | Email / Available Monday |
| G. FY 19-20 Region V Annual Report (draft) .....  | <b>Motion</b> | Attached                 |
| H. FY 20-21 Risk Management Plan (draft).....   | <b>Motion</b> | Attached                 |
| I. FY 20-21 Performance Improvement Plan (draft) .....                                    | <b>Motion</b> | Attached                 |
| J. FY 20-21 Strategic Plan (draft).....   | <b>Motion</b> | Attached                 |
| K. FY 20-21 Prevention Mini-Grant Recommendations .....                                   | <b>Motion</b> | 12                       |
| L. FY 19-20 CLAS Coalition Funding Report .....   | <b>Motion</b> | 13                       |
| M. FY 20-21 CLAS Grant Award Summary.....   | <b>Motion</b> | 14                       |
| <b>8. <u>Other Updates / Informational Items</u></b>                                      |               |                          |
| A. Behavioral Health / Legislative Updates.....   | Discussion    | N/A                      |
| • COVID 19 Impact.....  | Discussion    | 15-17                    |
| • Medicaid Implementation Impact .....  | Discussion    | N/A                      |
| B. Emergency System.....  | Discussion    | N/A                      |
| C. System of Care .....   | Discussion    | N/A                      |
| D. Prevention – Zero Suicide.....   | Discussion    | N/A                      |
| E. Network Continuous Quality Improvement   |               |                          |
| • FY 19-20 Consumer Recovery Outcomes – Q1-4 .....  | Discussion    | 18                       |
| • FY 20 Region V Quality File Review Q1-Q3 – Aggregate Report .....                       | Discussion    | 19-21                    |
| • FY 20 Complaints, Appeals and Critical Incidents (CACI) Report .....                    | Discussion    | 22-30                    |
| • FY 20-21 Network Performance Improvement Summary .....                                  | Discussion    | 31                       |
| F. FY 20-21 Capacity Utilization Summary Reports .....                                    | Discussion    | 32-49                    |
| G. FY 20-21 Compliance Management Report .....  | Discussion    | 50-52                    |
| H. Training Schedule .....  | Discussion    | 53-55                    |
| <b>9. <u>Other Business</u></b>   |               |                          |
| <b>10. <u>Important Dates</u></b>   |               |                          |
| • November 16 – Network Provider Meeting – via Zoom                                       |               |                          |
| • January 27 – BHAC Meeting – 10:00 a.m.  |               |                          |
| • February 8 – RGB Meeting – 10:30 a.m.   |               |                          |

## ABBREVIATIONS

### General Terms

|          |  |
|----------|--|
| ACT Team | Assertive Community Treatment / PIER                           |
| ASO      | Administrative Service Organization                            |
| BH       | Behavioral Health  |
| BHAC     | Behavioral Health Advisory Committee                           |
| BHECN    | Behavioral Health Education Center of Nebraska                 |
| CAG      | Capacity Access Guarantee                                      |
| CARF     | Commission on Accreditation of<br>Rehabilitation Facilities    |
| CBC      | Community Benefits Center                                      |
| CCT      | Corporate Compliance Team                                      |
| CDS      | Centralized Data System  |
| CFS      | Children and Family Services                                   |
| CHE      | Community Health Endowment                                     |
| CLAS     | Culturally and Linguistically Appropriate<br>Services          |
| CMS      | Centers for Medicare and Medicaid Services                     |
| COD      | Co-occurring Disorder  |
| CPC      | Civil Protective Custody                                       |
| CQI      | Continuous Quality Improvement                                 |
| CRT      | Crisis Response Team   |
| DBH      | Division of Behavioral Health                                  |
| DBT      | Dialectical Behavioral Therapy                                 |
| DHHS     | Department of Health & Human Services                          |
| DSH      | Disproportionate Share Hospital                                |
| EBC      | Evidence Based Practices                                       |
| EHR      | Electronic Health Record                                       |
| EMDR     | Eye Movement Desensitization and<br>Reprocessing               |
| EMR      | Electronic Medical Record                                      |
| EPC      | Emergency Protective Custody                                   |
| ERCS     | Emergency Community Support                                    |
| FFS      | Fee for Service  |
| FIF      | Families Inspiring Families                                    |
| FTE      | Full-Time Equivalent (Staff)                                   |
| FYI      | Family & Youth Investment                                      |
| HIPAA    | Health Insurance Portability and<br>Accountability Act of 1996 |
| HOPE     | Higher Opportunities Through the Power<br>of Employment        |
| HPRP     | Homelessness Prevention and Rapid<br>Re-housing Program        |
| HUD      | Housing and Urban Development                                  |
| IMD      | Institutions for Mental Disease                                |
| ITN      | Intent to Negotiate  |
| JBC      | Joint Budget Commission  |
| LINCS    | Linking Individuals/Families in Need of<br>Community Supports  |
| LRC      | Lincoln Regional Center  |
| MH       | Mental Health  |
| MHB      | Mental Health Board  |
| MHFA     | Mental Health First Aid  |
| MHSIP    | Mental Health Statistics Improvement<br>Program                |
| NABHO    | National Association of Behavioral Health<br>Organizations     |
| NACO     | Nebraska Association of County Officials                       |
| NAMI     | National Alliance on Mental Illness                            |
| NDRA     | Nebraska Disaster Response Adult                               |

### General Terms (continued)

|        |  |
|--------|--|
| NFFS   | Non-Fee-for-Service / Expense Reimbursement                  |
| NMT    | Network Management Team                                      |
| NOMS   | National Outcome Measures                                    |
| NP     | Network Provider   |
| NPP    | Nebraska Partnership Project                                 |
| OCO    | Office of Consumer Affairs                                   |
| OTO    | One-time-only  |
| PATH   | Projects for Assistance of Transition from<br>Homelessness   |
| PIER   | Partners in Empowerment and Recovery (ACT)                   |
| PIP    | Performance Improvement Plan                                 |
| PPP    | Prevention Professional Partner                              |
| PRR    | Psychiatric Residential Rehabilitation                       |
| QPR    | Question, Persuade, Refer                                    |
| RA     | Regional Administrator                                       |
| RAP    | Rental Assistance Program                                    |
| REAL   | Respond, Empower, Advocate, Listen                           |
| RFA    | Request for Approval   |
| RFP    | Request for Proposals  |
| RFQ    | Request for Qualifications                                   |
| RGB    | Regional Governing Board                                     |
| RHIO   | Regional Health Information Organization                     |
| RPC    | Regional Prevention Center                                   |
| RPH    | Rural Permanent Housing                                      |
| RPSC   | Regional Prevention System Coordination                      |
| RQIT   | Regional Quality Improvement Team                            |
| SAMHSA | Substance Abuse and Mental Health Services<br>Administration |
| SAVE   | Systematic Alien Verification for Entitlements               |
| SCIP   | School Community Intervention Program                        |
| SED    | Serious Emotional Disturbance                                |
| SMI    | Serious Mental Illness                                       |
| SOC    | System of Care   |
| SPF    | Strategic Prevention Framework                               |
| SPMI   | Serious and Persistent Mental Illness                        |
| SUD    | Substance Use Disorder                                       |
| TAPP   | Transition Age Professional Partner                          |
| TASC   | Targeted Adult Service Coordination                          |
| TAY    | Transition Age Youth   |
| TIC    | Trauma Informed Care   |
| WRAP   | Wellness Recovery Action Plan                                |

### Funded Agencies

|         |   |
|---------|---|
| ACT     | Associates in Counselling and Treatment |
| BVBH    | Blue Valley Behavioral Health           |
| BBH     | Bridge Behavioral Health                |
| Cntpt   | CenterPointe                            |
| HS      | HopeSpoke                               |
| HOH     | Houses of Hope                          |
| IBHS    | Integrated Behavioral Health Services   |
| LFS     | Lutheran Family Services                |
| MHA     | Mental Health Association               |
| MHCC    | Mental Health Crisis Center             |
| ML      | Mary Lanning Hospital                   |
| ST. M'S | St. Monica's                            |
| TC      | Telecare Recovery Center                |