

Community Support

Agreement reached at 7-8-15 NMT meeting at Kearney

Concern:

Providers who are not able to meet the 3 hours of face to face contact per Service Definition are not being paid for the face to face contact that had occurred during the month.

Discussion:

At times, situations occur that prevent providers from attaining the 3 hours in face to face contact per month as required by the Service Definitions. Although providers have worked with consumers and documented these contacts, the monthly total is less than 3 face to face contact hours and therefore, the work done is not eligible for payment.

The group discussed Amanda Tyerman-Harper's 15 minute billing proposal, and with revisions, reached the following agreement:

Agreement:

If three (3) hours or more in face to face contact, the unit/case rate billing process will continue to be followed. If less than three hours in face to face contact, billing can be in 15 minute increments with all specific information written by hand on the respective consumer TAD.

Process:

Community Support (MH & SA) can be billed either as a unit (case rate), or, in 15 minute increments in the event that less than 3 hours of contact were provided.

A. Unit Billing (Case Rate)

- One (1) unit is defined as 3 hours or more in face to face contact.
- Enter 1 encounter on TAD

B. Incremental Billing (15 minute period)

- To be used only when less than 3 hours in face to face contact occurred during the month.
- One (1) increment is defined as 15 minutes in face to face contact.
- Enter 1 encounter unit for TAD
- For each consumer listed on TAD, cross out the 1 encounter unit and handwrite in the number of 15 minute increments.

Effective date: July 1, 2015