

BEHAVIORAL HEALTH ADVISORY COMMITTEE

MINUTES

January 31, 2018
10:00 a.m.
1645 'N' Street
Lincoln, NE

MEMBERS PRESENT: Gene Cotter, Megan Hinrichs, Sara Hoyle, J. Rock Johnson, Susan Johnson, Stephanie Knight, Barbara Murphy, Melissa Ripley, Tammy Sassaman, Darla Winslow

MEMBERS ABSENT: Jennifer Jennings, Tracy Pella, Richard Pethoud, Brenda Tracy, C.J. Zimmer

OTHERS PRESENT: Rachel Mulcahy, Associates in Counseling and Treatment; Jon Day, Blue Valley Behavioral Health; Phil Tegeler, Bridge Behavioral Health; Topher Hansen, CenterPointe; Jay Conrad, Houses of Hope; Kelly Madcharo, Lincoln Medical Education Partnership; Julie Fisher-Erickson, Lutheran Family Services; Scott Etherton, Mental Health Crisis Center; C.J. Johnson, Tami DeShon, Patrick Kreifels, Sandy Morrissey, Amanda Tyerman-Harper, Paul Van De Water and Marti Rabe, Region V Systems

HOUSEKEEPING AND INTRODUCTIONS

- Hoyle called the meeting to order at 9:03 a.m. and thanked the members for their attendance, ensuring a quorum.
- Hoyle welcomed Melissa Ripley who was attending her first meeting as a BHAC member. Introductions followed.

ADDITIONS / CHANGES TO AGENDA

There were no additions or changes to the agenda.

OPEN MEETING ACT INFORMATION

Hoyle pointed out that Open Meeting Act information is posted as required by the Open Meetings Act. Notification of this meeting and information regarding availability of the agenda was provided through a legal notice in the Lincoln Journal Star.

PUBLIC COMMENT

There was no public comment.

CONSENT AGENDA ITEMS

Cotter made a motion, seconded by Winslow, to approve the Consent Agenda (August 30, 2017, November 1, 2017 BHAC Minutes; FY 17-18 Compliance Management Report, FY 16-17 CLAS Coalition Funding Report, FY 17-18 CLAS Award Summary and RGB Reports) as presented.

Roll Call: Yes: Cotter, Hinrichs, Hoyle, S. Johnson, Knight, Murphy, Ripley, Sassaman, Winslow

Absent: Jennings, J. Johnson, Pella, Pethoud, Tracy, Zimmer

Motion carried.

ACTION / PRIORITY ITEMS

Contract Amendments: Johnson directed BHAC members to the segment of the report which constitutes Region V's contract amendment request to the Division and noted that the Region had conducted conversations with any Network Providers that were affected by the contract shifts. Johnson commented that the Division has

limited the Region's flexibility to shift funds on an as-needed basis and now allows only four shifts per year. A total of \$231,741 was shifted from Region V Systems' Pooled Services though \$10,000 was put back into Post Commitment days – SUD. Johnson then reviewed each individual shift by provider providing rationale for the original contract amount and the revised amount. Providers affected included: The Bridge Behavioral Health; CenterPointe; Friendship House; Lutheran Family Services; St. Francis Hospital; St. Monica's; and Telecare. Region V does not contract with Friendship House and St. Francis Hospital, but does provide funding through Letters of Agreement (LOAs). Knight made a motion, seconded by S. Johnson, to recommend the Board approve the contract amendment requests as presented.

Roll Call: Yes: Cotter, Hinrichs, Hoyle, S. Johnson, Knight, Murphy, Ripley, Sassaman, Winslow

Abstain: J. Johnson

Absent: Jennings, Pella, Pethoud, Tracy, Zimmer

Motion carried.

Draft FY 17-18 Annual Performance Improvement Plan (PIP): BHAC review of the PIP was tabled from the November meeting due to lack of a quorum. The PIP contains 30 indicators that the Region has identified as important quality measures to monitor and includes all departments and programs within Region V. J. Johnson pointed out that only one indicator was related to consumer involvement and wondered if there may be other indicators that could be measured. The Region will follow up by taking that suggestion to the Consumer / Family Coalition, Network Providers and Governing Board members. Sassaman made a motion, seconded by Cotter, to recommend the Board approve the FY 17-18 Annual Performance Improvement Plan as presented.

Roll Call: Yes: Cotter, Hinrichs, Hoyle, J. Johnson, S. Johnson, Knight, Murphy, Ripley, Sassaman, Winslow

Absent: Jennings, Pella, Pethoud, Tracy, Zimmer

Motion carried.

FY 16-17 Management Summary (draft): Kreifels stated that the Management Summary summarizes the PIP from previous year and includes other areas related to Network Services, Continuous Quality Improvement – Concerns / Requests; Professional Partner Program – Family & Youth Investment and Rental Assistance Program. When asked if BHAC activities could be included in the Management Summary, Johnson responded that the Region could explore providing an ongoing report that could be an agenda item for BHAC meetings. Sassaman made a motion, seconded by Knight, to recommend the Board approve the FY 16-17 Management Summary (draft) as presented.

Roll Call: Yes: Cotter, Hinrichs, Hoyle, J. Johnson, S. Johnson, Knight, Murphy, Ripley, Sassaman, Winslow

Absent: Jennings, Pella, Pethoud, Tracy, Zimmer

Motion carried.

FY 16-17 Region V Systems Annual Report (draft): Johnson noted the various areas covered by the Annual Report which include: Structure and Governance, Funding and Expenditures; Network Administration; Children and Family Services; Partnership / Collaborations, and Staff. Johnson pointed out that under the Funding and Expenditures heading circle graphs show where funding comes from how those funds were disbursed. S. Johnson made a motion, seconded by Hinrichs, to recommend the Board approve the draft 16-17 Region V Systems Annual Report as presented.

There was brief discussion regarding tracking consumer complaints and grievances. Tyerman-Harper commented that that data is collected and aggregate reports are included in Continuous Quality Improvement documents. Consumer rights, including information on how to file a complaint or grievance are required as an element of national accreditation. Tyerman-Harper also provided a brief explanation regarding the authorization process by which a consumer may be found ineligible by one of the Managed Care Organizations.

Roll Call: Yes: Cotter, Hinrichs, Hoyle, J. Johnson, S. Johnson, Knight, Murphy, Ripley, Sassaman, Winslow

Absent: Jennings, Pella, Pethoud, Tracy, Zimmer

Motion carried.

One-Time-Only (OTO) Fund Report: Johnson provided a brief backdrop of the origin of the OTO funds, which are carry-over dollars from LB 1083 (Behavioral Health Reform). Region V received approximately 4.2 million dollars at that time. Over the years the fund has been used in a variety of ways and a total of \$575,448 remains. The Region has elected to keep approximately a half million, currently \$490,392 in a line item for capacity expansion should that become a possibility. Funding remaining after eBHIN ended has been used to help develop Compass, the Region's current data system. Additional remaining funding has been allocated to the Consumer / Family Coalition, Cluster Based Planning, and Integrated CQI Consultation. Knight made a motion, seconded by S. Johnson, to recommend the Board approve the One-Time-Only Fund Report as presented.

Roll Call: Yes: Cotter, Hinrichs, Hoyle, J. Johnson, S. Johnson, Knight, Murphy, Ripley, Sassaman, Winslow

Absent: Jennings, Pella, Pethoud, Tracy, Zimmer

Motion carried.

FY 17-18 Site Visit Summary Reports: Tyerman-Harper reviewed site visit report summaries for Lincoln Medical Education Partnership (LMEP) and Houses of Hope. Both agencies achieved 100 percent for the unit audits. A Program Fidelity / Compliance Audit was not required for LMEP this year. Tyerman-Harper did comment that the Region was ending funding for LMEP's Family Advocacy Program which has been funded on a non-fee-for-service basis, citing low utilization, a shift in Women's Set Aside funding, and difficulty in hitting the target population. A Program Fidelity / Compliance Audit was conducted for Houses of Hope, which includes TASC and Touchstone. Houses of Hope was found to be in substantial compliance with fidelity standards. Cotter made a motion, seconded by J. Johnson, to recommend the Board approve the Site Visit Summary Reports for LMEP and Houses of Hope as presented.

Roll Call: Yes: Cotter, Hinrichs, Hoyle, J. Johnson, S. Johnson, Knight, Murphy, Ripley, Sassaman, Winslow

Absent: Jennings, Pella, Pethoud, Tracy, Zimmer

Motion carried.

Prevention Mini-Grant Recommendations: Morrissey presented the BHAC subcommittee recommendations for the 2017 Winter Cycle of prevention mini-grants. \$18,581 was available, \$15,915.72 was requested, and \$15,270.72 was recommended. Morrissey noted that mini-grants are to be used as seed money and are not intended to support ongoing projects. The mini-grant subcommittee has approved moving up the timeline for the winter cycle so those entities receiving approval will have more time in which to complete their projects and use their funding. Morrissey then reviewed each individual request and explained what the funds were to be used for and also provided rationale for any requests that were not approved. Winslow made a motion, seconded by Murphy, to recommend the Board approve the Prevention Mini-Grant Recommendations as presented.

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Roll Call: Yes: Cotter, Hinrichs, Hoyle, J. Johnson, S. Johnson, Knight, Murphy, Ripley, Sassaman, Winslow

Absent: Jennings, Pella, Pethoud, Tracy, Zimmer

Motion carried.

Network Performance / Provider Meeting Attendance at BHAC: This agenda item was tabled in November due to lack of a quorum. Johnson explained that per provider contracts, Network Providers are currently required to attend 80 percent of the following meetings: Network Provider, BHAC and Regional Quality Improvement Team (RQIT). Providers have questioned the need for their attendance at BHAC meetings. S. Johnson made a motion, seconded by Winslow to omit the requirement that Network Providers attend BHAC meetings. Lengthy discussion ensued with comments from BHAC members and Network Providers regarding the value of their attendance. Providers indicated a willingness to attend upon request and / or if a topic was on the agenda which might find timely input useful. Region V staff indicated that it would not be difficult, with current technology, to reach out to providers in the event such an occasion arose. Roll call followed.

Roll Call: Yes: Cotter, Hinrichs, Hoyle, S. Johnson, Knight, Murphy, Ripley, Sassaman, Winslow

No: J. Johnson

Absent: Jennings, Pella, Pethoud, Tracy, Zimmer

Motion carried.

There was brief discussion regarding whether or not BHAC members could attend Network Provider meetings and RQIT meetings. The question will be discussed at the next Network Provider meeting.

OTHER UPDATES/INFORMATION

Behavioral Health / Legislative Updates: Johnson provided the following updates:

- **Budget / Funding:** The Governor's budget does not show a reduction in Regional funding for next year; in addition, Senator Crist introduced a bill to restore funding for this year and maintain current levels of funding. Johnson commented that the bill may not make it out of committee. Johnson was complimentary of the efforts of DHHS staff, and notably Sheri Dawson, for their efforts to shift funds and allow for continued funding.
- **LB442:** introduced by Senator Bolz, would establish legislative oversight of the state's new Medicaid integrated managed care system by creating the Managed Care Organization (MCO) Oversight Committee within the Legislature. Network Providers continue to struggle with the MCOs, and Johnson stated that the importance of Legislative oversight was demonstrated following behavioral health reform.
- **LB1010** The Division is supporting a bill which would allow restoration of competency evaluations to take place in an outpatient setting. Currently these court-ordered evaluations must take place in an inpatient setting, which has an impact on available beds at the Lincoln Regional Center.
- **LB680:** A bill is being considered which would establish a compact that would allow for the provision of telehealth services across state lines and remove the need for a provider to be licensed in both states. NABHO is monitoring the bill as it is questionable how helpful it would actually be.
- **LB964:** This bill would authorize mental health professionals to take a person into emergency protective custody (EPC) under the Nebraska Mental Health (MH) Commitment Act. Currently only law enforcement is able to do so. NABHO is also monitoring this bill as many details have not been determined. Questions exist as to what level of MH professional would be able to EPC an individual, who would be responsible for transportation, and what impact this change would have on the emergency system are among concerns to be determined.

Emergency System: Behavioral Health Threat Assessment (BETA) training is currently underway. Sixty-five law enforcement officers have signed up to complete the 4-day training. BETA is a 32-hour advanced training

designed to assist Nebraska law enforcement personnel to obtain better outcomes when working on issues involving persons with mental illness.

Annual Conflict of Interest Report: Provided for informational purposes:

Annual Opinion Survey: The annual opinion survey will be sent out via email in the near future.

Continuous Quality Improvement: Because Region V now has its own data collection system (Compass) RQIT is able to analyze and aggregate a great deal of data that was not available previously. CARF accreditation requires that this data be collected and information provided to stakeholders. In the future data reports will be presented on a quarterly basis.

BHAC Membership: BHAC membership is currently at 15 members. Sassaman will term out in October which will bring the number below the BHAC bylaws standard. The Region has received three applications which have been approved by the BHAC subcommittee. These applicants are currently in the background check process and they will be brought forward to the next BHAC meeting following successful background checks.

Conflict of Interest Report: Provided for informational purposes.

FY 17-18 Capacity Utilization Summaries: Capacity utilization summaries through December are presented for informational purposes and are used to monitor how contract dollars are being pulled down in order to maximize funding. Johnson commented that these documents are used when determining which contract shifts to request. A number of providers may have overproduced units at the end of the fiscal year. In the past the Region has been able to use unexpended revenue to purchase those fee-for-service units which were overproduced. The Region may be able to pull down funding from other Regions that do not appear to be on track to pull down their total allocation.

BHAC Attendance Log: Provided for informational purposes.

Training: Provided for informational purposes.

Level of Care Meeting Updates / Dates: No updates.

- February 5 – Emergency Services
- February 26 – Children’s System of Care
- March 8 – Regional Prevention Coalition
- March 19 – Community Support / Non-Residential

OTHER BUSINESS

None.

IMPORTANT DATES

- February 12 – RGB Meeting – 10:45 a.m.
- February 26 – Network Providers Meeting – 9:00 a.m.
- February 28 – BHAC Meeting – 10:00 a.m.

ADJOURN

There being no further business the meeting was adjourned at 11:35 a.m.