

Nebraska Department of Health and Human Services

Upcoming Changes



****Clients who currently receive benefits do not need to call or reapply, unless you have received a letter telling you to call or reapply. In addition, current clients must continue to report changes.****

****NEW PHONE NUMBERS STARTING 9/30/2013****

MEDICAID

Questions about Medicaid programs call:
1-855-632-7633

Calls from Lincoln local numbers call:
402-473-7000

Calls from Omaha local numbers call:
402-595-1178

TTY: 402-471-7256

Fax: 402-471-9209

Customer service hours for Medicaid:
8:00 am to 5:00 pm Monday - Friday
Closed weekends & federal and state holidays

EA (SNAP, Energy, Child Care, ADC)

Questions about EA programs call:
1-800-383-4278

Calls from Lincoln local numbers call:
402-323-3900

Calls from Omaha local numbers call:
402-595-1258

TTY: 402-471-7256

Fax: 402-595-1901

Customer service hours for Economic Assistance:
8:00 am to 5:00 pm Monday - Friday
Closed weekends & federal and state holidays

Apply for Insurance Affordability Programs through the Federal Marketplace:

Beginning **10/1/13**, online applications for Insurance Affordability Programs can be submitted by going to the **Health Insurance Marketplace**. To learn more about your health care coverage options through the Federal Health Insurance Marketplace, visit:

Health Care Marketplace Help Center: Call **1-800-318-2596** (TTY: **1-855-889-4325**)

Online at: **HealthCare.gov** (an online chat feature is also available at **HealthCare.gov**)

Starting September 30, 2013 MEDICAID and Economic Assistance (EA) will each have their own telephone numbers.

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Clients who currently receive benefits do not need to call. However, they must continue to comply with program requirements and report necessary changes.

Para traducción en otros idiomas llame o ingrese a ACCESSNebraska.ne.gov